

CONNECT & GROW



May Connections. Shared Understanding. Stronger Teams.

May is a time for connection and growth. When teams come together and organizations bloom. At AWES, we believe inclusive workplaces start with understanding, and this month we're spotlighting a resource that transforms how teams communicate across cultures: the Intercultural Intelligence Handbook and its companion Train-the-Trainer Manual.

Whether you're a frontline worker or an organizational leader, building intercultural intelligence is one of the most powerful investments you can make this spring.



MAY SPECIAL OFFER

Enjoy 10% off our the Intercultural Intelligence Handbook, Manual, or Bundle
Use Code: **IIMAY10** at checkout.
Offer ends May 31, 2026

FEATURED RESOURCE:

Intercultural Intelligence Handbook

Working with Cultural Diversity in the Workplace

A practical guide for any team working in multicultural settings. Includes six modules, reflection tools, and real workplace examples designed to strengthen communication, teamwork, and inclusive service delivery.

What You'll Learn:

- ✓ Cultural values & communication styles
- ✓ Strategies to manage conflict across cultures
- ✓ How to provide more inclusive client support
- ✓ Power dynamics in diverse teams

Perfect for:

- ✓ Frontline workers in multicultural settings
- ✓ Leaders building inclusive teams
- ✓ Onboarding & professional development
- ✓ Any sector with diverse workforces



Six modules with case studies & reflection tools



Real workplace examples & scenarios



Adaptable to any sector or team

Available now on the AWES eLearning Hub: learning.awes.ca

COMPANION RESOURCE:

Intercultural Intelligence
Train-the-Trainer Manual

Develop Cultural Diversity Specialists Within Your Organization

Designed for HR professionals and facilitators, this manual provides the structure, activities, and content to run effective intercultural training sessions - including two additional modules not found in the Handbook.

What's Inside:

- ✓ Workshop plans & facilitator guidance
- ✓ Ready-to-use group activities
- ✓ Two additional advanced modules
- ✓ Strategies for cultural diversity specialists

Perfect for:

- ✓ HR professionals & trainers
- ✓ Team leads running onboarding
- ✓ Organizations scaling DEI programs
- ✓ Educators & workshop facilitators



Improve communication
& teamwork



Reduce conflict &
misunderstandings



Build stronger, more
inclusive organizations

WHAT PRACTITIONERS ARE SAYING

"Everybody in this sector should make themselves acquainted with this resource... This resource promotes awareness and understanding of cultural differences to enhance the working environment and services... It should become an essential part of mandatory training for any disability service provider in our multicultural society."

— M. Burchacki, Practitioner

"This resource will assist both front-line workers and leadership teams to develop the intercultural knowledge, skills and attitudes to effectively work together."

— B. Skorobohach, Director

Get your copy today

HANDBOOK

\$50

Save \$5 with IIMAY10



MANUAL

\$75

Save \$7.50 with IIMAY10



BUNDLE

\$110

Save \$11 with IIMAY10



PARTNER SPOTLIGHT

Foundational Adult Learning Portal

Build Skills for Entry into the Trades

As part of our commitment to supporting workforce development, AWES is proud to partner with **FALP - Foundational Adult Learning Portal** to promote Bridge to the Trades - a flexible, online learning program designed to help individuals prepare for trades training and employment.



Learners can begin by exploring FALP's Trades Skills Assessment, which helps identify current strengths and areas for skill development. From there, the Bridge to the Trades online learning modules provide the opportunity to build the foundational skills needed to take the next step. Together, these tools help reduce barriers to entry by providing accessible, anytime learning.

Learners can:

- ✓ Strengthen trades-related reading, math, and science skills
- ✓ Build confidence going into the Alberta Trades Entrance Exam
- ✓ Learn key terminology used in trades training and on the job
- ✓ Access flexible, anytime learning to fit any schedule

🔗 **Trades Skills Assessment:** www.adultlearningportal.ca/trades-skills-assessment

🔗 **Bridge to the Trades:** www.adultlearningportal.ca/bridge-to-the-trades

Discover everything the FALP portal offers learners by visiting today.
www.adultlearningportal.ca

Have Questions?

We're here to help you find the right resources for your workplace needs. Whether you have questions about our courses or want to discuss how AWES can support your organization, we'd love to hear from you.

Contact:

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